# Terms of service

1. Estimates. Every estimate is free and valid for 30 days. We will not do work above the estimate without your approval by phone, text or email.

2. Parts. We fit new parts unless you ask for used ones. Old parts are kept for 14 days and then recycled, unless you ask to take them home.

3. Storage. Bikes not collected within 21 days of our ready notice are charged storage at $3.00 per day. After 90 days we may sell the bike to cover unpaid charges, as the law allows.

4. Payment. We take cash, cards and bank transfer. Payment is due when you collect the bike.

5. Warranty. Labor is guaranteed for 90 days. Parts carry the maker's warranty. The warranty does not cover crash damage, wear, or work done by others after ours.

6. Electric bikes. We service the mechanical parts of electric bikes. We do not open batteries or motors, and we do not change speed limiters.

7. Liability. We are not liable for items left on the bike, such as lights, bags, locks and computers. Please remove them before you leave the bike with us.

8. Privacy. We keep your name, phone and email to contact you about your repair. We do not share them, and we delete them after two years without a visit.

Spokewell Cycle Repair, 418 Larkfield Road, Millbrook. Version 3, updated September 1, 2026.